



A leading manufacturer of printers and imaging and output technology solutions in North America

A historical leader in document creation unlocks the true power of PeopleSoft

Since 1991, the client, a leading manufacturer of printers and imaging and output technology solutions in North America, has helped people and organizations improve the process and reduce costs. As technology has evolved, so has the company. Today, the company creates enterprise software, hardware and services that remove the inefficiencies of information silos and disconnected processes, connecting people to the information they need at the moment they need it. It turned to Ciber for help with modernizing the integration between its transcript solution and PeopleSoft Campus Solutions application.

Freedom from an outdated solution

The client was looking for a partner that would be able to deliver a simple, scalable, maintainable integration between its transcript solution and PeopleSoft Campus Solutions from Oracle. As a technological leader in the document upload and download industry, providing their existing and potential clients an integration system that was compatible with the most current PeopleSoft Campus Solutions technology was paramount for the company.

The client needed a partner who could provide PeopleSoft integration expertise and be counted on to

deliver precise solutions. Ciber had the chance to add crucial value as a reliable partner who could ensure the company's success and contribute to its ongoing positive reputation.

Two complementary partners create a singular, powerful solution

As the 2015 EMEA partner of the year for the company in the UK and a leading member of its Global Partner Program, Ciber was tapped for our higher education Oracle integration expertise. The Ciber team analyzed the client's requirements and saw that we could leverage the out-of-the-box capabilities built into PeopleSoft, and

we could also pre-package it to provide the company with a fixed-price, easy to implement solutions they could offer clients.

Ciber worked closely with the client to develop a strong base package connector that creates a seamless integration between Oracle's PeopleSoft Campus Solutions software and the client's Perceptive Content and Perceptive Intelligent Capture for Transcripts applications. As part of our solution, the Ciber Oracle Managed Services team provides the PeopleSoft development infrastructure, which keeps the company from having to assign additional workload to a busy internal team and leverage Ciber's extensive PeopleSoft expertise. Furthermore, the final solution was packaged in a way that allows the US-based company to demonstrate it directly from their sales demo server.

Based on the effectiveness of this integration, the client asked us to also build a native PeopleSoft document uploader/downloader that would seamlessly integrate with their content server without their having to log in to another system. Ciber's innovative Oracle User Experience team crafted a solution that maximizes PeopleSoft's capabilities for secure data exchange with external systems. This gives users direct access to documents right from the PeopleSoft interface.

The company has also enlisted Ciber as an engagement partner, which allows them to focus on their areas of expertise while leveraging Ciber's vast PeopleSoft integration knowledge.

A complete, powerful solution with plug-in simplicity

With a new, more powerful way to integrate their industry-leading document processing solutions into Oracle's PeopleSoft Campus Solutions, the client has increased its value as a solution provider for higher education.

Rather than selling a custom development option, the client can now offer easy-to-use document processing that features simple, plug-in integration with PeopleSoft Campus Solutions. Their new solution improves the user experience by digitizing and automating transcript capture and load. It also allows users to access their documents from within PeopleSoft rather than opening and logging on to a new application. This helps colleges and universities establish a competitive advantage around streamlined processes, accelerated decision-making and greater productivity using fewer resources.

Engaging Ciber as a fulfillment partner rounds out the client's offering and creates a total solution in which its customers can have total confidence.

About Ciber

Ciber is a consulting, outsourcing and business solutions integration provider with offices across North America and India. For more than 45 years, Ciber has served clients by delivering expertise, IT services, and solutions that transform organizations and provide tangible business value. Ciber's strength is now enhanced by its parent company, HTC Global, a growing technology innovation and execution leader. HTC Global helps clients reimagine technology to accelerate their business.



3270 West Big Beaver Road | Troy, MI 48084



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