

Reimagine technology to accelerate your business



## A non-profit, healthcare coverage provider in Chicago

An area health plan transforms  
financial reporting with a cloud-  
based ERP platform

### A modern system to streamline data access and financial reporting

This not-for-profit, healthcare coverage provider in Chicago had grown to become the largest Medicare Medicaid provider in the Chicago area serving nine separate counties, yet the organization was still reliant upon an aging ERP system that was largely Excel based. It relied heavily on manual processes that generated a multitude of spreadsheets from several sources.

To streamline its reporting processes, the organization selected Ciber as its partner to provide implementation and training for an Oracle Fusion Cloud solution. This system was chosen because it met the leading healthcare provider's organizational requirements, provided financial reporting flexibility and delivered anywhere, anytime access to all necessary data.

### Cloud transformation on an unusually accelerated time frame

To help the organization realize an effective return from its established cloud solution budget, Ciber designed a unique project approach and schedule that had the new system up and running in just under two months. Ciber was able to accommodate this extremely short timeframe because the non-profit healthcare coverage provider's specific goals and needs made it possible to fast track the implementation process and accelerate project cycles.

The implementation, which was an accelerated version of Ciber's Straight A's methodology for cloud solutions, began with Ciber handling data conversion and solution formulation. Once the initial system configuration was complete, Ciber was able to execute user training in parallel with system testing. This unique strategy was based around Ciber's ability to create highly detailed test scripts. The organization's staff was able to train using these test scripts at the same time Ciber was performing the necessary system testing. Having actual end-users working directly with the test scripts for training also gave the Ciber team a jump on preparing its user acceptance testing (UAT). This allowed Ciber to execute the UAT phase immediately upon completion of the combined testing and training phase.

## Streamlined processes for simplified report generation

The final solution leverages Oracle Fusion Cloud Financials, Procurement, Cash Management, Expenses and Financial Reporting Center products to deliver a cohesive financial and procurement information system which also includes self-service options. This shift to cloud-based financial report generation streamlines the entire process for the organization. The use of pre-built templates also eliminates the multitude of spreadsheet previously used for financial reporting, which in turn removes the need for time-consuming, manual data configuration and redundant formula generation that came with them.

Ciber continues to assist the healthcare coverage provider with ongoing remote support that is available to answer user questions and help resolve any issues.

"The Ciber team did a phenomenal job in working with us to implement Oracle Fusion Cloud Financials and Procurement in a two-month time period," says a top-level executive at the healthcare coverage provider. He adds, "I would highly recommend Ciber for any future work."

## About Ciber

Ciber understands that ERP transformation requires a strong partnership. As an Oracle Platinum and Certified Cloud Standard partner, we have a strong track record in enterprisewide business process and technology transformation for the healthcare market.

Central to any transformation initiative is your partner's ability to meet your current needs, and at the same time enables your organizational vision. Ciber is uniquely positioned for this task because we are committed to our client's future. We have the expertise, technology and talent to power digital transformation that helps clients move at the speed of business.

Ciber is a consulting, outsourcing and business solutions integration provider with offices across North America and India. For more than 45 years, Ciber has served clients by delivering expertise, IT services, and solutions that transform organizations and provide tangible business value. Ciber's strength is now enhanced by its parent company, HTC Global, a growing technology innovation and execution leader. HTC Global helps clients reimagine technology to accelerate their business.