



## Unisys ClearPath OS2200 Mainframe



Business technology leaders seeking to transform their mainframe environments look at outsourcing as a way to deliver positive business outcomes. Business technology outsourcing enables companies to accelerate business growth, control costs, mitigate risks, reduce complexity, and focus on core competencies.

Many businesses are struggling to increase operational efficiency and competitive advantage through better use of technology and processes. Chances are your company is too. That's where an experienced, publicly owned technology partner like CIBER can help -- because we're big enough to matter, yet small enough to care.

CIBER brings its enterprise management vision, solutions, and expertise to companies utilizing Unisys ClearPath OS2200 mainframes in order to help them more effectively govern, manage, and secure their business technology. Through selective outsourcing of a company's technology infrastructures and operational services, CIBER can be counted on as a trusted partner, committed to positive business outcomes.

### Managed Services Solution

Our ClearPath OS2200 operational and service management proficiencies are the direct result of embracing ITIL® best practices. By standardizing common processes and industry-leading technology, CIBER is able to better manage and optimize the cost and qualities of the services delivered, which empowers you to accelerate your business growth, increase efficiency, and mitigate risks.

CIBER's ClearPath OS2200 service solution will absolutely enable you to deliver dependable, high-quality technical services and application support to your end-users.

### Solution Overview

Our managed services solution is categorized by typical operational IT activities:

- Transform
- Operate
- Support
- Optimize

### Transformation Services

CIBER's ClearPath OS2200 transformation services include managing the processes and procedures required to identify, review, approve, and incorporate change into your ClearPath OS2200 environment.

These services include:

- Change management
- Configuration management
- Release management

### Operational Services

CIBER's ClearPath OS2200 operational services include managing the IT operating standards, processes, and procedures that are applied regularly to achieve and maintain service levels within predetermined parameters.

These services include:

- System administration
- Security administration
- Directory services administration
- Network administration
- Services monitoring and control
- Storage management
- Job scheduling

### Support Services

CIBER's ClearPath OS2200 support services are associated with resolving incidents, events, and requests in accordance with SLA performance criteria.

These services include:

- Service desk
- Incident management
- Problem management

In addition, we also incorporate support for the Unisys Business Information Server (BIS, a.k.a. MAPPER) environment. Our analysts support all flavors of BIS -- from desktop or laptop PCs and PC servers, to Unisys enterprise servers -- in Microsoft Windows, SUSE Linux, Red Hat Linux, and Sun Solaris operating environments.



### Optimization Services

CIBER's ClearPath OS2200 optimization services help manage (decrease) costs while maintaining or improving service levels by reviewing outages and incidents, analyzing availability and performance, and forecasting capacity.

These services include:

- Service level management
- Financial management
- Capacity management
- Availability management
- Service continuity and recovery
- Workforce management
- Security management
- Infrastructure engineering and facilities management

### Call To Action

For more information about CIBER's managed services solution for Unisys ClearPath OS2200 mainframes, please email us at [clearpath@ciber-az.com](mailto:clearpath@ciber-az.com), or call us at (800) 483-9788.

### About CIBER

CIBER, Inc. (NYSE: CBR) is a pure-play international system integration consultancy with superior value-priced services and reliable delivery for both private and government sector clients. CIBER's global delivery services are offered on a project- or strategic-staffing basis, in both custom and enterprise resource planning (ERP) package environments, and across all technology platforms, operating systems and infrastructures.

Founded in 1974 and headquartered in Greenwood Village, Colo., CIBER now serves client businesses from over 60 U.S. offices, 25 European offices and seven offices in Asia/Pacific. Operating in 18 countries, with more than 8,000 employees and annual revenue over \$1 billion, CIBER and its IT specialists continuously build and upgrade clients' systems to "competitive advantage status." [www.ciber.com](http://www.ciber.com). © CIBER, Inc. 2007

The CIBER logo consists of the word "ciber" in a lowercase, bold, sans-serif font. The letters "c", "i", "b", and "e" are dark grey, while the letters "r" and "e" are a lighter shade of grey.